



Background

Leading companies recognise that staff can contribute significantly to maintaining the effectiveness of their quality, safety and environmental management systems and thereby contribute to performance improvement. Better awareness motivates staff and increases commitment to these systems. An integrated approach will further enhance efficiency, by minimising duplication, aligning objectives and reducing costs.

Course Objectives

The training provided in this one-day course will enable delegates to:

- gain a sound grasp of the concepts underlying the three management systems
- maintain the effectiveness of their quality, safety and environmental management systems
- contribute to performance improvement

Who should attend?

- All staff members of an organisation aiming to certify an integrated management system
- Newcomers and/or subcontractors to companies whose integrated management system is already certified

Benefits

After the course, participants will have a solid grounding in the knowledge and skills to participate in quality, safety and environmental assessments and performance improvement.

Companies will benefit from increased awareness of staff and their participation in and commitment to the management system programme.

Continuous education

Many professional bodies require their members to undertake continuous professional development. This course should satisfy such requirements.

Delegates should consult their professional body for further information.

Programme

Delegates participate in a series of illustrated lectures and workshops to develop essential skills. The training manual is designed for use during the course and may serve subsequently as a guide for quality, safety and environmental assessment and contribute to performance improvement. Modules include:



- *ISO 9001:2008*
Defining quality, model for continuous improvement
- *ISO 14001*
Concepts of environmental risks and impacts
Methods of identifying impacts
- *OHSAS 18001*
How to perform a risk assessment
- *Integrated*
Quality, safety and environmental assessments

Delegates who complete the course and pass continuous assessment will be issued with a "Certificate of Successful Completion".

Location

This course can be offered:

- *In House*
Many companies will benefit from running in-house group programmes, as staff members can look directly at the organisation's systems.
- *Through our licensees (various locations)*
Individuals from different companies can share information and exchange benchmarking ideas in an open programme.

To discuss your training needs or request a quotation, contact Bill Fenton, Director of Training, using the details below.

In addition to the auditor training courses, we also offer quality and cost effective specialist open learning courses to the global electricity industry – see our website for details!



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